



For questions about the Ticket Booth system, please contact your local Regional Administrator as listed in the table below. In the event the local Regional Administrator and the backup are not available, please call the Ticket Booth System Administrator at **1-855-818-2812**, or email: Ticket.Booth@pnc.com or refer to the [Ticket Booth User Guide](#).

Last Updated: 1/17/2023

State	Market/Dept	Ticket Booth Admin?	Employee First Name	Employee Last Name	Work Email
AL	Gulf Coast	Primary	Julia	Langan	julia.langan@pnc.com
AL	Northern & Central Alabama	Primary-GUL	Erin	Stephenson	erin.stephenson@pnc.com
AL	Northern & Central Alabama	Secondary	Sydney	Evans	sydney.l.evans@pnc.com
AL	Northern & Central Alabama	Tertiary	Tyler	Hatcher	tyler.hatcher@pnc.com
AL	Northern & Central Alabama	Primary	Rebecca	Schaller	rebecca.schaller@pnc.com
AZ	Arizona	Primary	Shannon	Anderson	shannon.anderson@pnc.com
CA	Greater Los Angeles	Primary	Josie	Beck	josie.beck@pnc.com
CA	Greater Los Angeles	Secondary	Debbie	Marshall	deborah.marshall@pnc.com
CA	Northern California	Primary	Cynthia (Cindy)	Rhodes	cynthia.rhodes231@pnc.com
CA	Northern California	Secondary	Joy	Peacock	joy.b.peacock@pnc.com
CA	Orange County and Inland Empire	Primary	Robin	Wilson	robin.wilson211@pnc.com
CA	Orange County and Inland Empire	Tertiary	Denise	Scott	denise.scott@pnc.com
CA	Orange County and Inland Empire	Secondary	Sarah	Huddleston	Sarah.huddleston@pnc.com
CA	San Diego	Tertiary	Anita	Alvarez	anita.alvarez@pnc.com
CA	San Diego	Secondary	Valerie	Attisha	valerie.attisha@pnc.com
CA	San Diego	Primary	Eva	Bryant	eva.bryant@pnc.com
CO	Colorado	Secondary	Nicole	Dorsey	nicole.b.dorsey@pnc.com
CO	Colorado	Primary	Haley	Maduff	haley.maduff@pnc.com
DC	Greater Washington	Primary	Kim	Alexander	kim.alexander@pnc.com
DC	Greater Washington	Secondary	Loretta	Hart	loretta.hart@pnc.com
FL	North Florida	Primary	Jessica	Reed	j.reed@pnc.com
FL	North Florida	Secondary	Karen	Feagins	karen.feagins@pnc.com
FL	Southeast Florida	Tertiary	Kim	Reckley	kimberly.reckley@pnc.com
FL	Southeast Florida	Secondary	Cindy	Pilloni	cynthia.pilloni@pnc.com
FL	Southeast Florida	Primary	Kristina	West	kristina.west@pnc.com
FL	West & Central Florida	Tertiary	Cherilyn	Smith	cherilyn.smith@pnc.com
FL	West & Central Florida	Quaternary	Dusty	Becker	dustin.becker@pnc.com
FL	West & Central Florida	Primary	Felicia	Guerrieri	felicia.guerrieri@pnc.com
FL	West & Central Florida	Secondary	Jessica	Tanner	jessica.tanner@pnc.com
GA	Georgia	Primary	Heather	Potter	heather.potter@pnc.com
GA	Georgia	Tertiary	Cristel	Williams	cristel.williams@pnc.com

State	Market/Dept	Ticket Booth Admin?	Employee First Name	Employee Last Name	Work Email
GA	Georgia	Secondary	Genevieve	Boyle	genevieve.boyle@pnc.com
IL	Central Illinois	Secondary	Camille	Rich	camille.rich@pnc.com
IL	Central Illinois	Primary	Samantha	Conrad	samantha.conrad@pnc.com
IL	Chicago	Secondary	Bill	Beneventi	bill.beneventi@pnc.com
IL	Chicago	Primary	Brenda	Bokowski	brenda.bokowski@pnc.com
IN	Indianapolis	Secondary	Sheryl	Shiner	sheryl.shiner@pnc.com
IN	Indianapolis	Primary	Nicole	Duncan	nicole.duncan@pnc.com
IN	Northern Indiana	Primary	Jill Danette	Eley	jill.eley@pnc.com
IN	Northern Indiana	Secondary	Catherine	Hill	catherine.hill@pnc.com
KY	Lexington	Primary	Jackie	Herb	jackie.herb@pnc.com
KY	Lexington	Secondary	Yajaira	West	yajaira.west@pnc.com
KY	Louisville	Primary	Mike	Moll	michael.moll@pnc.com
KY	Louisville	Secondary	Jean Lee	Scott	jean.scott@pnc.com
KY	Louisville	Tertiary	Ann Marie	Maldini	annmarie.maldini@pnc.com
MA	New England	Primary	Susan	Weber	susan.weber@pnc.com
MA	New England	Secondary	Dannielle	Pinson	dannielle.pinson@pnc.com
MD	Greater Maryland	Primary	Nani	Moreno	nani.moreno@pnc.com
MD	Greater Maryland	Secondary	Beth	Goldberg	Beth.godberg@pnc.com
MI	Mid-Michigan (Lansing)	Primary	Lori	Orrin	lori.orrin@pnc.com
MI	Mid-Michigan (Lansing)	Secondary	Jennifer Anne	Sturdy	jennifer.sturdy@pnc.com
MI	Southeast MI	Tertiary	Nicole Marie	Eberhard	nicole.eberhard@pnc.com
MI	Southeast MI	Primary	Lauren	McAllister	lauren.mcallister@pnc.com
MI	Southeast MI	Secondary	Tomika	Moch	tomika.moch@pnc.com
MI	Western Michigan	Primary	Kerrie	Hayes	kerrie.hayes@pnc.com
MI	Western Michigan	Secondary	Consuelo	Shank	consuelo.shank@pnc.com
MI	Western Michigan	Tertiary	Alexis	Reame	alexis.reame@pnc.com
MN	Twin Cities	Primary	Emma	Marsh	emma.marsh@pnc.com
MN	Twin Cities	Secondary	Deb	Rohloff	debra.rohloff@pnc.com
MO	Kansas City	Primary	MacKenzie	Bozarth	mackenzie.bozarth@pnc.com
MO	Kansas City	Secondary	Kimberly	Herman	kimberly.herman@pnc.com
MO	Kansas City	Tertiary	Kristy	Ladd Culp	kristy.laddculp@pnc.com
MO	St. Louis	Primary	Patricia	Walden	patricia.walden@pnc.com
MO	St. Louis	Secondary	Alisha	Abbott	alisha.abbott@pnc.com
NC	Eastern Carolina (Raleigh)	Secondary	Sherise	Bowman	sherise.bowman@pnc.com
NC	Eastern Carolina (Raleigh)	Primary	Nikia	Coates	nikia.coates@pnc.com
NC	Western Carolina (Charlotte)	Secondary	Jean	Perrin	jean.perrin@pnc.com
NC	Western Carolina (Charlotte)	Primary	Maddie	Myers	maddie.myers@pnc.com
NJ	New Jersey	Primary	Ines	Quintana	ines.quintana@pnc.com
NJ	New Jersey	Tertiary	Ryan	Gates	ryan.gates@pnc.com
NJ	New Jersey	Secondary	Kim	Cubero	kim.cubero@pnc.com
NM	Albuquerque	Primary	Nicole (Nikki)	Marquez	nicole.marquez529@pnc.com
NM	Albuquerque	Secondary	Jessica	Castellanos	jessica.castellanos@pnc.com
NV	Nevada	Primary	Danielle	Jordon	danielle.jordon@pnc.com
NV	Nevada	Secondary	Magda	Iwanska-Hirsch	magda.iwanska-hirsch@pnc.com
OH	Akron	Primary	Kelly	Boyd	kelly.boyd@pnc.com
OH	Akron	Secondary	Jennifer Dale	Fox	jennifer.fox@pnc.com

State	Market/Dept	Ticket Booth Admin?	Employee First Name	Employee Last Name	Work Email
OH	Cincinnati	Secondary	Martha	White	martha.white@pnc.com
OH	Cincinnati	Primary	Heather	Eberenz	heather.eberenz@pnc.com
OH	Cleveland	Tertiary	Brian	Lysle	brian.lysle@pnc.com
OH	Cleveland	Secondary	Gina	McCarthy	gina.mccarthy@pnc.com
OH	Cleveland	Tertiary	Tamme	Bitonti	tamme.bitonti@pnc.com
OH	Cleveland	Primary	Chelsea	Lengal	chelsea.lengal@pnc.com
OH	Columbus	Primary	Patricia	Sidonis	patricia.sidonis@pnc.com
OH	Columbus	Tertiary	Shannon	Morgan	shannon.morgan@pnc.com
OH	Columbus	Tertiary	Kelsey	Gregory	kelsey.gregory@pnc.com
OH	Columbus	Secondary	Elyssa (Ellie)	Wallace	elyssa.wallace@pnc.com
OH	Dayton	Primary	Debbie	Goss	debbie.goss@pnc.com
OH	Dayton	Secondary	Michelle	Kaye	michelle.kaye@pnc.com
OH	Toledo	Primary	Caitlin (Cate)	Leonard	caitlin.leonard@pnc.com
OH	Toledo	Secondary	Amanda	Goldsmith	amanda.goldsmith654@pnc.com
OH	Youngstown	Primary	Kelly	McGill	kelly.mcgill@pnc.com
OH	Youngstown	Secondary	Ryan	Pastore	ryan.pastore@pnc.com
OR	Portland	Primary	Ruby	Gonzalez	ruby.gonzalez@pnc.com
OR	Portland	Secondary	Brian	Stewart	brian.stewart@pnc.com
PA	Central PA	Primary	Ashleigh	Anglemeier	ashleigh.anglemeier@pnc.com
PA	Central PA	Secondary	Ellen	Kyzer Smith	ellen.kyzer@pnc.com
PA	Central PA	Tertiary	Kara	Costopoulos	kara.costopoulos@pnc.com
PA	Northeast PA	Secondary	Lauren	Allen	lauren.allen@pnc.com
PA	Northeast PA	Primary	Angela Marie	Ferri	angela.ferri@pnc.com
PA	Northwest PA	Primary	Laura	Kesselring	laura.kesselring@pnc.com
PA	Northwest PA	Secondary	Jenny (Jennifer)	Geertson	jennifer.geertson@pnc.com
PA	Pittsburgh	Secondary	Mary	Esposito	mary.esposito@pnc.com
PA	Pittsburgh	Primary	Adam	Maxwell	adam.maxwell@pnc.com
PA/NJ/DE	Philadelphia	Primary	Kathryn (Katie)	Shick	kathryn.shick@pnc.com
PA/NJ/DE	Philadelphia	Secondary	Jeannie	Donnelly	regina.donnelly@pnc.com
TN	Tennessee	Primary	LeeAnne	DiLavore	leeanne.dilavore@pnc.com
TN	Tennessee	Secondary	Abbey	Moncada	abbey.moncada@pnc.com
TX	Austin	Primary	Miranda	Perkins	miranda.perkins@pnc.com
TX	Austin	Secondary	Laura	Johnson	laura.johnson115@pnc.com
TX	Houston	Quaternary	Christina	Jeffcoat	christina.jeffcoat@pnc.com
TX	Houston	Tertiary	Linda	Nunnery	linda.nunnery@pnc.com
TX	Houston	Primary	Allie	Jarreau	allie.jarreau@pnc.com
TX	Houston	Secondary	Victoria	Villarreal	victoria.villarreal@pnc.com
TX	North Texas	Tertiary	Amber	Scanlan	amber.scanlan@pnc.com
TX	North Texas	Secondary	Bethany (Beth)	Krzesinski	bethany.krzesinski@pnc.com
TX	North Texas	Primary	Amanda	McManus	amanda.mcmanus@pnc.com
TX	San Antonio	Primary	Katelynn	Torres	katelynn.torres@pnc.com
TX	San Antonio	Secondary	Ashley	Harris	AshleyMHarris@pnc.com
TX	Texas Border	Primary	Veronica Hernandez	Meza	veronica.meza@pnc.com
TX	Texas Border	Secondary	Rosa	Cruz	rosa.cruz@pnc.com
TX	Texas Border	Tertiary	Barbara	Hannah	barbara.hannah@pnc.com
WA	Washington State	Primary	Shomree	Hewson	shomree.hewson@pnc.com

State	Market/Dept	Ticket Booth Admin?	Employee First Name	Employee Last Name	Work Email
WA	Washington State	Secondary	Pamela	Baade	pamela.baade@pnc.com
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WI	Wisconsin	Secondary	Molly	Schweiger	molly.schweiger@pnc.com